

Welcome To Our Office

When we welcome a new patient to our office, the Center for Beautiful Smiles, we also welcome any questions that you might have about our office policies, insurance, and of course, fees. Let us help you to better understand these issues and answer questions that you might have about financial arrangements.

We work very hard to control the cost of dental care. It is part of our philosophy that quality care should be available to everyone. Our first rule of thumb before any dental work is performed on you is that we'll sit down together and go over the estimate of charges with you in details.

Insurance:

Insurance makes life easier. As a courtesy, we will help you fill out and submit your claim forms and answer any questions that you might have. Each policy is different, but in general, if you provide us with your employer's information, date of birth, social security number (or I.D. number) and any Group I.D. numbers or insurance phone numbers, we will be able to give you detailed information about your policies benefits. However, we do ask that you pay your estimated portion when services are rendered. We offer numerous types of financing. We do our best to estimate your portion due, and need your help to keep us up to date with changes in your employer's information or policies. Just call or advise us when you come in. When payment from your insurance company is received and applied to your account, any balance due will be billed to you, and any overpayment is refunded to you if you request or will be posted as credit.

No Insurance:

For our patients without insurance, we ask that you pay for the services on the day that they are being rendered (we do accept VISA and Master Cards). We also offer third party financing at no interest for those who qualify. Please ask our office manager and she will be glad to assist you in obtaining a payment plan that suits your financial needs.

Appointments/Cancellations:

We respect and value your time. We expect the same from you to carry on a beautiful and professional relationship. We will do our best to advise you if we are running late on a day that you are scheduled, so it's helpful to make sure we always have current phone numbers and e-mail addresses. We reserve the appointments especially for you and to give you the undivided attention that you deserve. We understand that emergencies do occur that you cannot help sometimes.

As a courtesy if you know with anticipation that you cannot make your appointment, please call within 48 hours of your appointment. If an appointment is not cancelled within the allotted time, fees for missed appointments will be incurred.

Please arrive to your appointment at the time scheduled. We will reconsider your appointment if you are more than 20 minutes late without notice.

Oral Conscious Sedation Service:

With oral conscious sedation, you can drift through your treatment without a care and leave our office rested and relaxed. Talk to us about sedation dentistry.

Emergencies:

Please call Dr. Pham if you have a dental emergency that cannot wait at (619) 820-1093 after hours.

Concerns/Insurance/General questions:

If you have any concerns in regards to fees or insurance, please speak to Trisha, our office manager. She can assist you with all your financial concerns. Please contact her at (619) 421-2155 or e-mail us at drdyoungpham@yahoo.com. Please let us know if you have any questions. Once again, welcome to the Center for Beautiful Smiles!